



Home Health – Emergency Response in Island Health Excellent health
and care for everyone, everywhere, every time.

Presented by Elaine Heffel and Saskia Wald
October 7, 2025 11:00-12:00

AGENDA ITEM	DISCUSSION
Presentation Key Points	<p>NOTE: Due to an error this session was not recorded</p> <ul style="list-style-type: none">• Session provided an overview of the process and tools developed by Island Health to educate clients, assess risk during Heat Emergencies (for staff and clients)• Work began following the 2021 Heat Dome• 2023 process had been designed and was implemented<ul style="list-style-type: none">○ Including process to identify those clients at high risk• May 2025 was updated and implemented<ul style="list-style-type: none">○ Client information resources○ Working with BCEHS <p>Goals</p> <ul style="list-style-type: none">• Increase staff knowledge of heat safety• Education of clients as to their own awareness of the impact of heat• Automation and linking of electronic records• Collaborate with others and share what has been developed <p>Future planning</p> <ul style="list-style-type: none">• Cold weather• Evaluation
Discussion and Q&A	<p>Questions were asked as to how this work could be used in other settings or with other patient groups (e.g. Interior Health, BC Renal)</p> <p>Invitation from the presenters to connect with those interested in further discussion</p>
Additional Resources	<p>Resources mentioned in session.</p> <ul style="list-style-type: none">• Health Checks During Extreme Heat Events Tool